

What does a resilient person look like to you?



Do you think flooded people are experts in flood risk and flood risk management?

No

No, they're experts in
their experience of
flooding

It depends

Sometimes depends
how much involvement
and experience they
had

Depends on the people

No

no, but they should have
accessibility to be able to
understand the impacts
they may face

With the right support and
guidance, they have
expertise no one else could

Do you think flooded people are experts in flood risk and flood risk management?

Their knowledge is vital to the response.

experts by experience yes. they often become more expert in wider issues

local perspectives are crucial in understanding environmental, social perspectives. but other experience/knowledge is relevant too

It depends how many times they have flooded

they have lived experience

Yes, their views are the biggest piece of the answer

Not necessarily in management. They are experts in certain elements of the risk (specifically the impacts)

I think they're experts in flood management and flood risk in THEIR location, but flooding is multiply complex

Do you think flooded people are experts in flood risk and flood risk management?

In some respects, after the event!

Absolutely not. Lack of information on how to be prepared

No- but they can bring perspective and also other impacts certain actions can have e.g. dredging

they have important lived experience, but need support to access early warning, protections, awareness of risk

Localised flood knowledge rather than wider flood knowledge

Many are not

Not perhaps risk and risk management - but maybe more experts in recovery and future resilience

Not necessarily, but they are motivated and interested to learn more and be involved in making decisions about their places. They know about local challenges.

Do you think flooded people are experts in flood risk and flood risk management?

Sometimes a traumatic event like flooding could push people further away from engaging in adaptation, though

In some ways yes - they have important perspectives about experience, memory, social networks etc. They will have their own management knowledge that will differ and overlap in important ways.

their experience of being flooded will very much help them prepare for future risks and manage them - as long as their mental health hasn't been so badly affected that their abilities to manage aren't

Yes, likely to have rooted, tacit knowledge. Expertise in some consequences. Likely to build campaigning expertise too.

More than a politician would!

Who really is?

Experts but no but would have valuable contributions in lived experience that could feed into wider flood risk management and preparedness

should help them become experts

Do you think flooded people are experts in flood risk and flood risk management?

They may have their ability to manage limited by lack of ability to get insurance

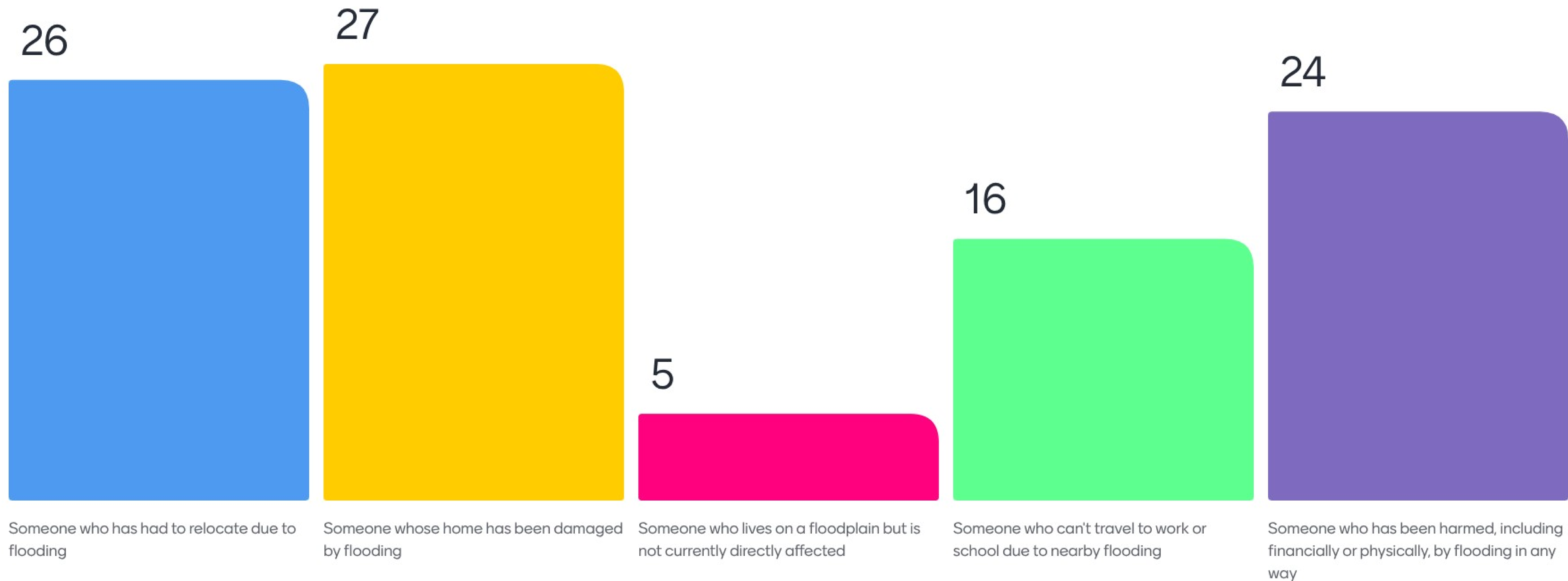
Often in denial

Age dependent

If they are supported to reflect and use their experience they may become very expert in managing risk

no, typically not - and one often hears "this has never happened before to me / here" - as if they are oblivious to the messaging on climate change & extreme weather (sadly)

Who would you consider to be a flooded person?



What are the barriers to acknowledging flooded people as experts in flood risk and flood risk management?

Very Subjective
experience

Community aren't
considered experts

Power dynamics and
arrogance

Expectation of
professional
qualification

Disconnect

academic and technical
elitism

professional led responses
that don't value
coproduction with
communities

lack of community
engagement between
people who have
experienced flooding and
others who have a mandate
in flood management

What are the barriers to acknowledging flooded people as experts in flood risk and flood risk management?

Knowledge capture
systems

Top down not bottom up

localised knowledge,
high emotional stakes

Some people can bring a lot of
knowledge, but others may be
more focused on blame etc, so
undermine knowledge that
could be brought to the
discussion

Lack of technical
knowledge

Not listening to flooded
people. An approach which
starts with the answers

pessimism from lack of help
before could impact
willingness to be involved

patronising and patriarchal
authorities; funding; a lack
of deliberative democracy
spaces

What are the barriers to acknowledging flooded people as experts in flood risk and flood risk management?

Whether they have inclination and capacity to engage in the round

Not data lead

They have a particular interest in protecting their homes, rather than look at a wider picture of water management across a bigger area.

Need for cross-sector knowledge in projects engaging with flooded people properly, i.e., flood experts but also psychologists, community experts...

Joined up thinking

a sense of helpless
hopelessness futility
denial

Flood risk and management requires expertise in many different areas. Few people have all the expertise needed.

Much more difficult to collect the knowledge

What are the barriers to acknowledging flooded people as experts in flood risk and flood risk management?

Their own sense of inadequate understanding - of being overwhelmed by a torrent of experience, implications, unforeseeable consequences.

Transient community

Timing - engaging with them not too soon and not too late after an event

Professionalised responses to flood management seen as technical (flood barriers) rather than about people (adapting their own lives/homes)

Lack of access to meetings and processes where flood risk is being talked about,

An isolated flood experience doesn't necessarily translate into the wider flood risk

not enough gaffer tape ;-)

Necessary to have local, regional, national and global knowledge of a changing climate.

What are the barriers to acknowledging flooded people as experts in flood risk and flood risk management?

If they are considered experts, there would need to be money and capacity put into the area and that money and capacity isn't there

Most of the flooded communities are poorer and less well educated. Hence they live in more vulnerable areas

Can be lower socioeconomic status (land in flood areas can be cheaper)

not enough gaffer tape
;-)

We are expected to trust experts